

**Licensing Act 2003
Schedule 12
Part A**

Regulation 33,34

Premises Licence

Premises Licence Number

14/00274/LAPRE

Part 1 – Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

The Flamingo
135 The Parade
High Street
Watford
WD17 1NS

Telephone number 01923 250510

Where the licence is time limited the dates

From -

Licensable activities authorised by the licence and the times the licence authorises the carrying out of licensable activities

Live Music	Monday - Saturday	12:00 – 00:00
	Sunday	12:00 – 22:30
	New Year's Eve	12:00 – 02:00
Recorded Music	Monday, Tuesday and Wednesday	12:00 – 00:30
	Thursday	12:00 – 01:30
	Friday and Saturday	12:00 – 02:30
	Sunday	12:00 – 23:00
	New Year's Eve	12:00 – 04:30
Performances of dance	Monday, Tuesday and Wednesday	12:00 – 00:30
	Thursday	12:00 – 01:30
	Friday and Saturday	12:00 – 02:30
	Sunday	12:00 – 23:00
	New Year's Eve	12:00 – 04:30
Sale of alcohol	Monday, Tuesday and Wednesday	12:00 – 00:00
	Thursday	12:00 – 01:00

Friday and Saturday	12:00 – 02:00
Sunday	12:00 – 22:30
New Year's Eve	12:00 – 04:00

An additional hour at the commencement of British Summertime for all licensable activities.

The opening hours of the premises

Monday, Tuesday and Wednesday	08:00 – 00:30
Thursday	08:00 – 01:30
Friday and Saturday	08:00 – 02:30
Sunday	12:00 – 23:00
New Year's Eve	08:00 – 04:30

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

On-premises supplies of alcohol only

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Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

The Flamingo (Watford) Ltd
135 The Parade
High Street
Watford
WD17 1NA

Registered number of holder, for example company number, charity number (where applicable)

08378212

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Denis J Cook
(address omitted)

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Personal Licence Number: 05/00905/LAPER
Licensing Authority: Watford Borough Council

Annex 1 – Mandatory conditions

1. No supply of alcohol may be made under the premises licence:
 - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a premises licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. Any individual employed on the premises to conduct a security activity (within the meaning of section paragraph 2(1)(a) of schedule 2 to the Private Security Industry Act 2001) must be licensed by the Security Industry Authority.
4. The admission of children under 18 to any film exhibition must be restricted in accordance with any recommendation made by the film classification body specified in section 4, Video Recordings Act 1984 unless the licensing authority notifies the holder of the premises licence that recommendations made by the licensing authority must be followed instead
5. (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
 - (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on—
 - i) the outcome of a race, competition or other event or process, or
 - ii) the likelihood of anything occurring or not occurring;
 - (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
6. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

7. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
8. (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
- (2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.
9. The responsible person shall ensure that–
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures–
 - i) beer or cider: ½ pint;
 - ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - iii) still wine in a glass: 125 ml; and
 - (b) customers are made aware of the availability of these measures.

Annex 2 – Conditions consistent with the Operating Schedule

Prevention of Crime and Disorder

1. All customers will be allowed until 20:00 hours and over 21's after 20:00 hours.

(This condition is taken and modified from the applicant's operating schedule)

2. (1) At least 14 days before any "significant event" is held at the Premises, the Designated Premises Supervisor must serve on the Watford Police Licensing Unit a Hertfordshire Constabulary approved Risk Assessment Form.

(2) A "significant event" is an event that is:
 - (a) promoted / advertised to the public at any time before the event, and
 - (b) predominantly features "DJs" or "MCs" performing to a recorded backing track, and
 - (c) is provided between the hours of 10pm and 4am.
3. (1) The Designated Premises Supervisor shall be responsible for maintaining a record for at least 12 months of "Significant Incidents" that occur on the Premises whilst licensable activities are being provided.

(2) "Significant Incidents" to be recorded include (but are not limited to):
 - (a) failures of or faults with the electronic identification system
 - (b) failures of or faults with the CCTV system
 - (c) refusals of alcohol sales
 - (d) calls to the police arising from illegal drugs on the Premises
 - (e) other matters that may affect the licensing objectives
 - (f) assaults or other injuries whether or not police or medical assistance is required
 - (g) CCTV and electronic identification system records supplied to Police and Licensing Authority officers
 - (h) seizures of false identification
 - (i) records of reasonable requests from authorised officers in accordance with condition
4. The Premises Licence Holder and/or Designated Premises Supervisor shall co-operate with reasonable requests made by authorised officers of responsible authorities under the Licensing Act 2003 to ensure the licensing objectives are not undermined, providing such requests do not involve additional expenditure.
5. The Premises must implement a "Challenge 25" policy whereby all customers who appear to be under 25 must produce photographic identification in the form of a passport, driving licence or Proof of Age Scheme (P.A.S.S) approved identification before being allowed to enter the Premises whilst licensable activities are taking place.
6. The Designated Premises Supervisor shall ensure there is a ratio of at least 1 door supervisor licensed by the Security Industry Authority for every 100 customers on duty at the Premises at all times licensable activities are taking place (unless authorised by Watford Police Licensing Unit otherwise in writing for a particular event).
7. There shall be no more than 250 customers permitted on the premises at any one time whilst licensable activities are being provided.
8. All licensed door supervisors must wear high-visibility clothing of a style and type agreed with the Watford Police Licensing Officer when working at entrances or exits to the Premises.
9. There shall be a dispersal policy for the premises agreed with the relevant responsible authorities and approved by an authorised officer of the Licensing Authority.

10. The Designated Premises Supervisor shall be responsible for implementing a dispersal management plan agreed (and revised from time to time) with the Watford Police Licensing Officer and the Licensing Authority. They will also ensure that licensed door supervisors remain on duty outside the Premises for 30 minutes after the Premises close to assist with dispersal of persons from the Premises and the vicinity of the Premises.
11. A Pubwatch radio must be available for use by staff trained in its use at all times the premises are open to the public. The radio will be kept in good working order, monitored by a responsible member of staff and used to report incidents of crime and disorder to the CCTV control room or police.
12. The Designated Premises Supervisor shall maintain a register/log of licensed door supervisors indicating the number of licensed door supervisors on duty, their identity, contact details including addresses and phone numbers and the times they were on duty. A copy should be available immediately upon request to an authorised employee of Hertfordshire Constabulary or the Licensing Authority.
13. Any person found with illegal drugs must be reported to a Hertfordshire Constabulary immediately.
14. Whilst licensable activities are taking place, the toilets at the Premises must be checked at least hourly for illegal drug use or supply. A written log of all checks must be kept at the Premises for at least 6 months and made available for immediate inspection on the request of an authorised officer of Hertfordshire Constabulary or the Licensing Authority.
15. (1) The Premises Licence Holder or Designated Premises Holder shall install and maintain a comprehensive CCTV system to the satisfaction of an authorised employee of Hertfordshire Constabulary. All entry and exit points must be covered enabling frontal identification of every person entering.

(2) The Designated Premises Licence Holder shall ensure that the CCTV system shall continually record whilst the Premises is open for licensable activities and during all times when customers remain on the Premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping.

(3) Recordings shall be made available immediately upon the request of the Police or authorised officer of the Licensing Authority providing such requests are in connection with the prevention or detection of crime. Recordings are to be supplied to in the form of digital download burned onto a DVD or CD disc.

(4) A staff member from the Premises who is conversant with the operation of the CCTV system shall be on the Premises at all times when the Premises is open to the public. This staff member shall be able to show Police or an authorised officer to the licensing authority recent data or footage with the minimum delay when so requested.

(5) All faults/defects in the CCTV system must be reported to Hertfordshire Constabulary immediately the fault is discovered. The notification must be made to the Hertfordshire Constabulary non-emergency telephone number 101 and a log number obtained from the Police and recorded in the incident book. The Watford Police Licensing Unit must also be notified as soon as reasonably practicable.

(6) All faults with the CCTV system shall be repaired as soon as possible and in any case within three working days after which time, if the system is still inoperative no licensable activities shall take place without the agreement of Watford Police Licensing Officer and Licensing Authority until the fault is rectified.
16. Alcohol is to be served in polycarbonate, plastic or shatter-proof glasses when notified in writing at least 28 days in advance by Hertfordshire Constabulary.
17. The Designated Premises Supervisor shall ensure that all staff and licensed door supervisors receive training on checking customer identification, and in not serving those under the influence of alcohol and drugs. Records of such training shall be maintained by the Designated Premises Supervisor and made available to an authorised employee of Hertfordshire Constabulary or the Licensing Authority upon request.
18. No advertisements of any kind (including placard, poster, sticker, flyer, picture, letter, sign or other mark) is inscribed or affixed upon the surface of the highway, or upon any building, structure, works, street furniture,

tree, or any other property, or is distributed to the public, that advertises or promotes the establishment, its premises, or any of its events, facilities, goods or services.

19. (1) The Premise Licence Holder must install the Scannet electronic identification system (or an alternative electronic identification system if agreed in writing with an Watford Police Licensing Officer in advance). All customers must have their identity verified using the system before entry, except at times agreed in advance in writing by the Police Licensing Officer.

(2) Any faults with the electronic identification system shall be repaired as soon as possible and in any case within two working days after which time, if the system is still inoperative no licensable activities shall take place until the fault is rectified or an alternative system agreed with Watford Police Licensing Officer.

(3) The Designated Premises Supervisor must ensure that all data recorded on the Scannet (or alternative electronic identification) system is kept for at least 31 days and not deleted during that period.

(4) Data recorded by the Scannet (or alternative electronic identification) system shall be made immediately available upon request by the Police providing that such request is in connection with the prevention or detection of crime.

Protection of children from harm

20. Children will only be allowed entry if accompanied by a responsible adult.
21. No children will be allowed at the bar.

Prevention of public nuisance

22. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
23. The Premises Licence Holder shall arrange for notices to be displayed and announcements to be made within the Premises requesting that customers leave the premises quietly.
24. A sound limiting device located in a separate and remote lockable cabinet from the volume control shall be fitted to any musical amplification system and set at a level determined by and to the satisfaction of an Environmental Health Officer to ensure that no noise nuisance is caused to local residents.
25. The operational panel of the noise limiter shall then be secured to the satisfaction of an Environmental Health Officer or Licensing Authority authorised officer.
26. The keys securing the noise limiter cabinet shall be held by the Premises Licence Holder or authorised manager only, and shall not be accessed by any other person.
27. The limiter shall not be altered without prior agreement in writing of the Environmental Health Officer.
28. A system for providing suitable and sufficient air supply and extraction, including air conditioning shall be supplied and maintained in good working order. Any breakdown which would remove this facility from operation during opening hours, must be notified to the licensing authority as soon as possible.
29. No more than 50 customers are permitted in the outside smoking area at any one time (unless a different number is agreed in writing in advance with the Watford Police Licensing Officer in consultation with an Environmental Health Officer).
30. The structure and control of the smoking area (including walls, fences, barriers, lighting and CCTV cameras) is to be of a type and design approved in writing by the architectural liaison officer of the Hertfordshire Constabulary, an Environmental Health Officer and the Local Planning authority.
31. No customers shall be permitted to take food or drink into the smoking area.

32. "Loudspeakers shall not be located in the entrance lobby or outside the premises building. Loudspeakers and other sound amplification equipment must not be directed outwards towards any street or installed externally to the Premises".

(This condition is adapted from the pool of model conditions and is appropriate for the prevention of public nuisance)

FOLLOWING THREE CONDITIONS AGREED WITH ENVIRONMENTAL HEALTH (APRIL 2014)

33. *The rear gates are to be kept closed when the rear yard is to be used by patrons. As this forms part of the escape route, approval must be obtained from the Fire Authority.*
34. *The rear yard is only permitted to be used by patrons at the times alcohol is sold at the premise.*
35. *The front doors are to be kept closed between 9.00pm and 8.00am*

Public safety

36. At least one First Aider trained to deal with problems associated with alcohol and drugs will be on duty when the Premises are open for licensable activities.

General

37. The Premises Licence Holder will surrender this licence when he disposes of his legal or equitable interests in the property to anyone other than immediate family members.

Annex 3 – Conditions attached after a hearing by the licensing authority (June 2013)

Prevention of public nuisance

- 1 At least one door supervisor per 25 people must monitor the smoking area in person when the Premises is open for licensable activities (unless a different number or ratio of licensed door supervisors to customers is agreed in writing in advance with the Watford Police Licensing Officer).
- 2 No rubbish, including bottles, shall be moved, removed or placed in outside areas between 23:00 hours and 08:00 hours.

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Annex 4 – Plans

Plans dated March 2014

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